



Practical AI, without the data worries.

Small business owners ask me the same question first: "Is it safe?" Here's how I handle your information at GroundWise, in plain words.

My commitments

1

Your accounts, your data

Your tools, subscriptions and data stay yours, and I build inside your accounts wherever practical. Some information passes through my own business tools, like email, and I keep it confidential.

2

Least access, only as long as needed

I ask only for the access a job needs. When the work ends, you remove my access, and I'll help you check that nothing was missed.

3

No passwords by email, text or chat

I'll never ask you to send a password by email, text or chat. I ask for access through your tools' invite or user settings.

4

AI that doesn't train on your data

When I use AI with your information, I use plans and settings that keep it out of model training wherever that option exists. Ask, and I'll tell you which AI tools touch your data.

5

You stay in charge

Each workflow has a named reviewer on your team and a manual fallback. We agree up front what AI may do on its own and what a person approves. AI can make mistakes, so final decisions are yours.

6

Sensitive data stays out

Please don't send me card numbers, health records or government ID numbers. If a workflow truly needs that kind of data, we agree in writing how it's handled first.

7

Recordings only with permission

I record calls or use an AI notetaker only if you agree. Recordings and notes are used only for your work and deleted within 90 days after the project ends, unless you ask otherwise.

8

Confidential, never sold

I keep your information confidential and use it only for your work. I never sell it, share it only with the services I use to do that work, and never use your name or results publicly without your written permission.

Common questions

Will AI see my customer information? Only what a workflow needs to do its job, and you approve that before anything is built.

Is my data used to train AI models? I choose AI plans that don't train on business data wherever that option exists, and I'll tell you if a tool doesn't offer it. In your own accounts, I'll help you pick the right plans and settings; each tool's own terms apply.

What happens when we stop working together? You remove my access. Once your invoices are paid, the workflows, guides and reports made for you are yours, and you can keep using any of my templates or methods built into them for your own business. Recordings are deleted within 90 days, and I'll return or delete your other information if you ask.

What I ask of you

- Name a reviewer for each workflow
- Tell me up front about any regulated or especially sensitive data
- Share access through invites, never by sending passwords
- Keep the manual fallback for each workflow handy
- Remove my access when a project ends

Version 1.1 · October 2026. A plain-language summary. My client agreement has the full terms; if anything here differs, the agreement controls.

Questions about your data?

Ask me anything before you sign. I'd rather you be sure.

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